

## North Wales Deaf Association provides:

### *Advice and Support Information*

### *Communication Services*

- *Interpreters*
- *Notetakers,*
- *Speech to Text reporting*
- *Lip-speakers*
- *Deaf Blind Communicators*

### *Deaf Awareness Training*

*Equipment demonstrations,  
assessment and supply*

### *Educational Services*

### *Befriending*



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**North Wales Deaf Association works throughout the North Wales region to represent the rights, wishes and needs of profoundly deaf, deafened, deaf-blind and hard of hearing people.**

Are you hard of hearing, deafened, profoundly deaf or deaf-blind ?

**NORTH WALES  
DEAF  
ASSOCIATION**



***How can we help?***





## Services provided by North Wales Deaf Association

### **Communication Support:**

A full range of communication support services are provided. Many of these are available free of charge to people living in Anglesey, Conwy and Gwynedd. You can book communication support for health visits, social services, police and court appearances, job interviews, visits to Social Services and County Council Departments. Some colleges may offer communication support for courses. Please contact the telephone number on the back of this leaflet to discuss all your communication needs.

### **Deaf Awareness Training:**

A full range of deaf awareness courses are available from NWDA, from half day training to examination courses. A deaf awareness course will include an introduction to deafness, basic tips for improved communication, finger spelling and basic signs as well as Deaf Culture and a brief look at the Disability Discrimination Act.

### **Equipment Demonstrations:**

A wide range of environmental equipment is available to help people overcome some of the problems associated with hearing loss. Some of this equipment may be available through Social Services without charge. Equipment includes doorbells, TV listening equipment, amplified telephones. North Wales Deaf Association have a range of equipment that can be tried out on short term loan.

### **Advice and Support:**

North Wales Deaf Association is able to offer a full advice and support service whether it be problems with hearing your family and friends or what sort of equipment may help you e.g. amplified telephone, loop system etc.

If you would like advice on benefits and allowances or help to fill in or translate forms our Advocacy Officer is available to people who live in Anglesey, Conwy and Gwynedd. This service is free of charge so contact North Wales Deaf Association and ask for our Community Advice and Support Officer.

### **Educational Services**

North Wales Deaf Association also has an Education Officer who can help children with a hearing loss stop feeling isolated and lonely by organising sign language classes and deaf awareness within schools and playgroups. A family support group is available to families living in the Conwy area.

### **Befriending**

If you are lonely and isolated and need to talk to someone who understands your hearing loss and can communicate with you contact our befriending services. We will arrange for someone to visit you on a regular basis to socialise and do other activities that interest you.

### **Information**

For general information and advice on hearing loss or on any of our services please contact us on the numbers listed overleaf.

